

## **Family Support Volunteers required to support families with children who have special educational needs and disabilities (SEND) in Wandsworth.**

We are seeking dedicated volunteers to join our Family Support Service, who can provide guidance, advice, and support to families with children who have special educational needs and disabilities (SEND). The role will involve offering support and solutions for challenges related to health, education, and the wellbeing of these families.

Many families are simultaneously caring for multiple children and managing various responsibilities. As a Family Support Volunteer, you will play a pivotal role in assisting families through their unique circumstances. Your responsibilities will encompass a diverse range of tasks, including:

- Assisting with form completion
- Booking appointments
- Accompanying families to appointments
- Helping them to access essential services.
- Fostering a positive and inclusive environment for the child
- Accessing information and guidance
- Navigating practical and emotional challenges

### **Benefits and Perks**

- **Professional development:** Gain access to our training and e-learning programmes, enhancing your skills in disability support, communication, teamwork, and problem-solving.
- **Community connection:** meet a like-minded community of volunteers who are also dedicated to making a difference to people's lives.
- **Flexible hours:** enjoy the flexibility to choose hours that fit your schedule.
- **Personal fulfilment:** gain a sense of purpose by knowing your support directly contributes to building communities and positive changes in families' lives.

### **Skill required**

- Genuine passion for supporting families and children with disabilities, and a commitment to promoting inclusivity and equality.
- Excellent interpersonal and communication skills, with the ability to build trust and establish rapport with families from diverse backgrounds.
- Empathy, patience, and non-judgmental attitude towards families facing challenges.



- Knowledge or willingness to learn about disability-related resources, services, and rights in Wandsworth.
- Reliable and responsible, with the ability to maintain confidentiality and professionalism.
- Flexibility to adapt to the unique needs and schedules of families.
- Previous experience or training in disability support, counselling skills, support work, or a related field is desirable but not essential.

If you are interested in this volunteer opportunity, please contact us at [vacancies@bwwmind.org.uk](mailto:vacancies@bwwmind.org.uk) to express your interest and learn more about the application process.

Please note that all applicants are required to have references and enhanced DBS check.